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# **Risk Management**

- ◆ **The culture, processes and structures that are directed to the effective management of potential opportunities and adverse effects.**

**AS/NZS 4360 1999**

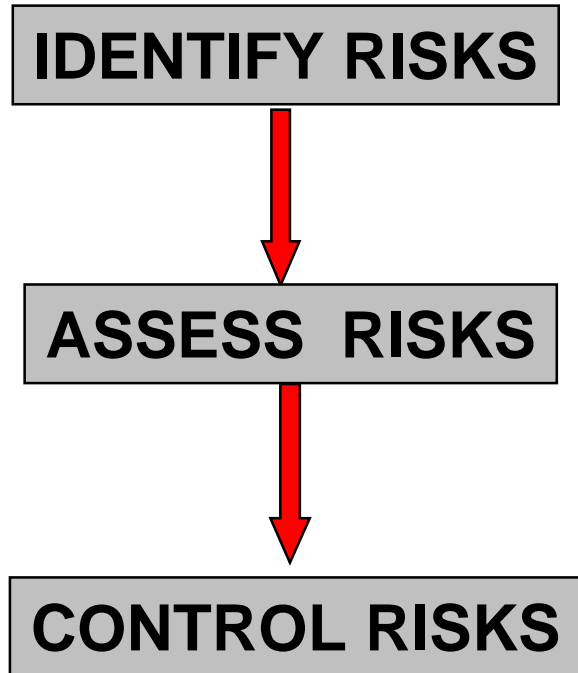
# **Risk Management Culture**

- ◆ **Proactive - what might happen**
- ◆ **Long term thinking**
- ◆ **Consultation and team work**
- ◆ **Systematic**
- ◆ **Logical analysis of data**
- ◆ **Balance**
- ◆ **Opportunities and losses**

# Structures

- ◆ Legislative structures
- ◆ Governmental structures
- ◆ Organisational structures
  - policy,
  - management structures and systems
  - responsibility and accountability
  - resources
- ◆ Community and representative groups

# PROCESS



**Risk = what might happen to impact objectives**

- ◆ Identify What might happen and how

- ◆ Analyse consequences, likelihood and existing controls from data and facts

**Risk  
Assessment**

- ◆ Make decisions taking into account views of stakeholders and outcomes of risk analysis

- ◆ Put in place systems to reduce risks, but plan for recovery

**Risk  
Management**

- ◆ Identify What might happen and how
- ◆ Analyse consequences likelihood existing controls using data and facts
- ◆ Make decisions taking into account views of stakeholders and outcomes of risk analysis
- ◆ Put in place systems to reduce risks, but plan for recovery

**Identify**

**Analyse**

**Evaluate**

**Control**

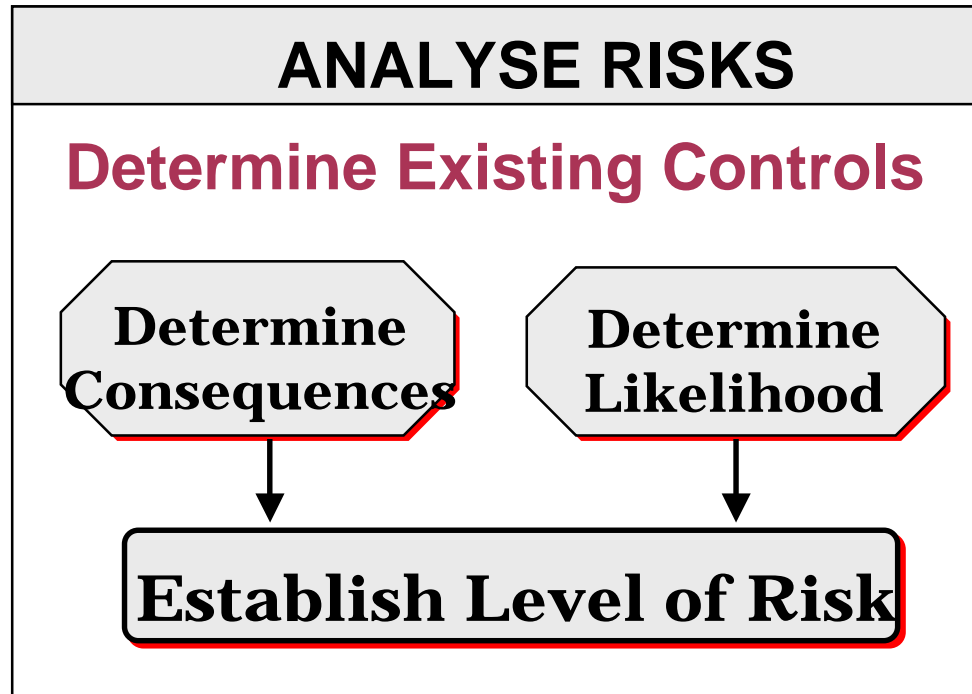
## **ANALYSE RISKS**

### **Determine Existing Controls**

**Determine  
Consequences**

**Determine  
Likelihood**

**Establish Level of Risk**

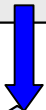


**Analyse Risk**



**EVALUATE RISKS**

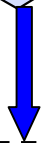
- \* compare against criteria
- \* set risk priorities



**YES**



**NO**



**TREAT RISKS**

**Monitor**

# Reasons for choice

- ◆ **Compatible with ISO and IEC risk assessment standards**
- ◆ **Compatible with risk management process as seen by financial, insurance engineering and safety people**
- ◆ **Avoids confusion of double meaning of risk management**

# CONTROL

- **Reduce**
- **Deal with**
  - eliminate, reduce, transfer, retain
- **Manage**
  - Plan Act Review Improve

# TREAT

- ◆ **Identify treatment options**
- ◆ **Evaluate treatment options**
- ◆ **Prepare management plan**
- ◆ **Implement plan**
- ◆ **Define mechanism for monitoring**

# Treatment Options

- ◆ **Avoid - Eliminate**
- ◆ **Reduce probability**
- ◆ **Reduce Consequences**

**RISK**

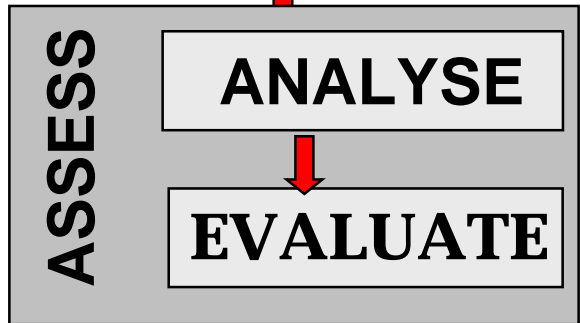
**CONTROL**

- ◆ **Transfer or Share Risks**
  - **Insurance**
  - **Subcontracting**
- ◆ **Retain and plan**

**ESTABLISH CONTEXT**



**IDENTIFY RISKS**



**TREAT RISKS**



# Context

The things you need to find out and set up before starting to identify risks

## **ESTABLISH THE CONTEXT**

**The Strategic Context**  
**The Organisational Context**  
**The Risk Management Context**

**Develop  
Criteria**

**Set the structure**



# Context Includes

- ◆ Stakeholder identification and setting up consultation paths
- ◆ Defining objectives and needs of stakeholders
- ◆ Identifying benefits
- ◆ Identifying issues and scope
- ◆ Planning what detailed studies are needed

# Establish Criteria

- ◆ Criteria for intolerable risk
- ◆ Criteria for tolerable but treated risk
- ◆ Criteria for acceptable risk (no treatment needed)

# Criteria based on

- ◆ Legal limits
- ◆ Sustainability
- ◆ Biodiversity
- ◆ Community values
- ◆ Cost benefit criteria

# Structured Approach

Opportunities  
Benefits

New development

Costs

Environment

Reputation

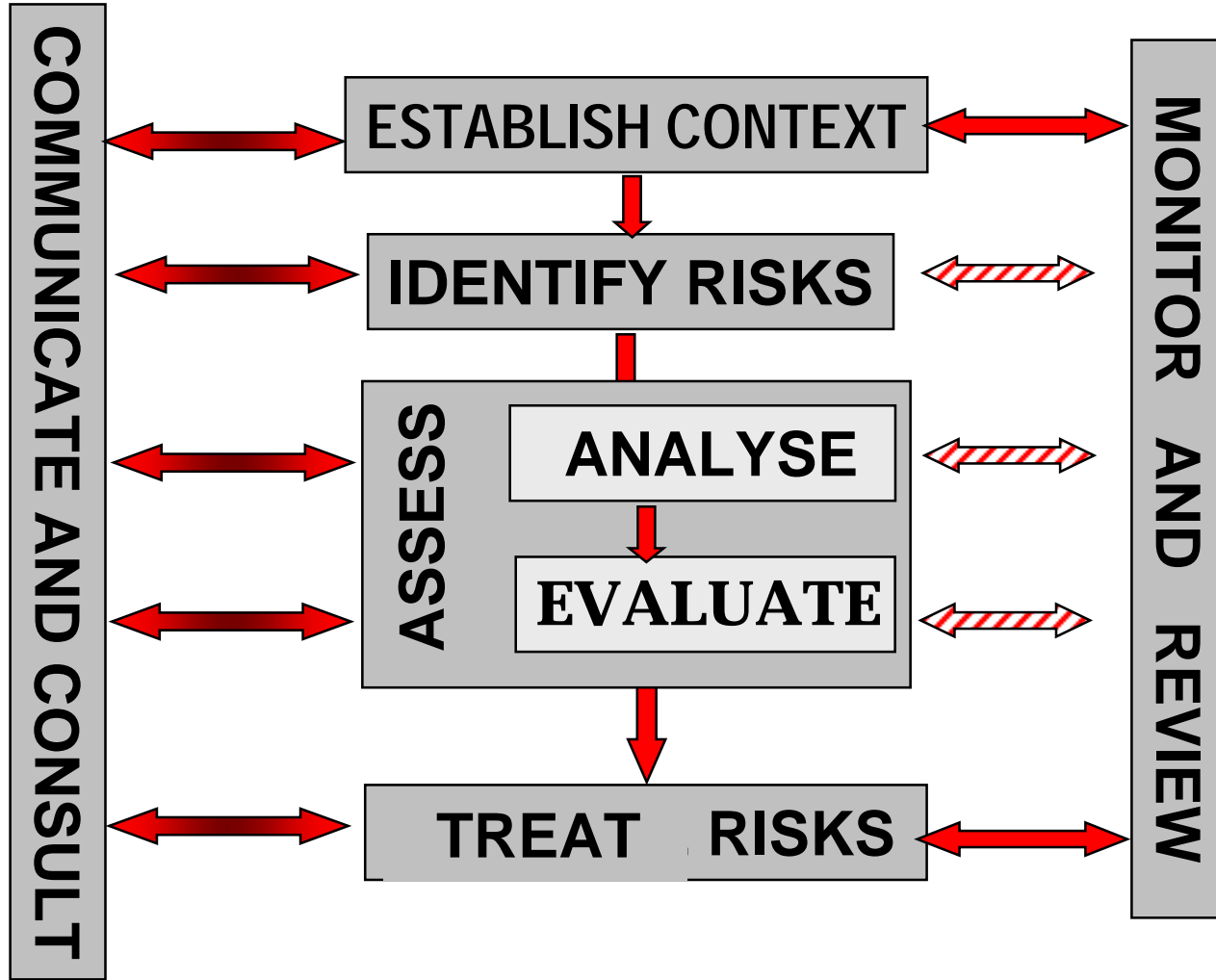
Land air water

Flora/Fuana

Cultural

Human health

# PROCESS



# Communication

## Internal and External

- ◆ Stakeholder views and needs are important
- ◆ Poor communication is source of risk
- ◆ Team approach needed to identify risks
- ◆ Ownership of risk management process helps ensure treatment happens



# Whats New

- ◆ formal process
- ◆ stress placed on context and identification
- ◆ consideration of positive as well as negative outcomes
- ◆ integrated risk management
- ◆ planning for recovery
- ◆ monitoring and feedback

# Uses of Risk Management

## – **Strategically to set Government Policy**

- ❖ What are major risks to the environment
- ❖ What strategies are needed to prevent long and short term harm
- ❖ How is development balanced against risk
- ❖ What regulations and procedures are needed to protect environment
- ❖
- ❖

# **As a legislative mechanism**

- ◆ To reassure the public and government that risks are properly managed

# Within Companies

- ◆ To manage opportunity and change effectively
- ◆ To identify and minimise ways in which activities may harm environment
- ◆ To minimise business and reputation risks arising from the way in which environmental issues are managed
- ◆ To plan recovery strategies

## ◆ **Organisational level**

- Preventing accidents and disasters
- Minimising long term significant impacts
- Staying within the law
- Avoiding poor publicity
- Best use of resources

## ◆ **Line management level**

- Optimising day to day decisions
- Minimising losses

## ◆ **Everyone -**

- Culture of what if thinking

# **International Trends**

## **Embracing Risk Management**

- ◆ To integrate Management of Risks
- ◆ To protect directors and officers
- ◆ To optimise use of resources
- ◆ To manage change

# **Challenges of Environmental Risk Management**

# **Environmental risks are characterised by**

- ◆ **long term issues**
- ◆ **complex interactions**
- ◆ **irreversible outcomes**
- ◆ **a high degree of uncertainty**
- ◆ **little data**
- ◆ **limited models for analysis**
- ◆ **conflicting interests**
- ◆ **very varied perceptions**

# Defining Criteria

- ◆ No change is not an option- where do we want to go?



# Decisions must be made

**Waiting until we have all the facts  
is not an option**

- ◆ Decisions can be based on identified risks and logical analysis of such data as is available or on gut feel, the short term needs of the loudest stakeholder and political expediency

# How to Assess Risk

- ◆ Quantitative or Qualitative ?
- ◆ Decision Rules or Judgemental ?

# Identifying Risks

- ◆ History demonstrates we can't identify long term risks
- ◆ We can't go back and we can't stand still
- ◆ New science brings benefits to society as well as risks

# Proceed with Caution

- ◆ Identify the risks we can
- ◆ Analyse as well as we can with as much scientific and quantitative knowledge as we can get
- ◆ Evaluate on the basis of judgement of possible benefits and costs to all stakeholders
- ◆ Decide best course of action
- ◆ Keep monitoring to see how it all goes